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Microsoft 074-924

MS Office Communication Server 2007 - UC Voice Specialization

Practice Questions and Answers

By: ExamKiller Inc.

www.examkiller.net | support@examkiller.net

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Technical Support Team

Session: 48 Questions

1. You are IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

You are planning to deploy a Microsoft Office Communications Server (OCS) 2007 network. Installation of 500 Microsoft Office Communicator phones in Huston is included in the deployment plan. Plan. According to the company requirement, you have to make sure that the OCS 2007 deployment meets the following requirements:

Users must be able to use the Session Initiation Protocol (SIP) addresses and a five-digit dialing feature to make Office Communicator calls to each other.

Users must be able to make Public switched telephone network (PSTN) calls to the Office Communicator phones.

So what should you do? (Choose more than one)

- A. A normalization rule in the Huston location profile should be configured to translate the five-digit dialing into a full E.164 number for the Office Communicator users
- B. A Mediation Server in Huston should be installed and configured
- C. All the Office Communicator users should be configured with a SIP URI and a full E.164 number
- D. A Phone Usage record should be configured for Huston, and it should be assigned to the Office Communicator users
- E. A Route should be configured to the Huston Mediation Server, and the Target Regular Expression should be configured to support the five-digit dialing feature

Answer: ABC

2. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

Your company is going to deploy a Microsoft Office Communications Server (OCS) 2007 server. At present the company has+an office in a single data center that supports 15,000 users. Five thousand users work remotely and use A/V conferencing. The company will add remote offices in the future. In order to support the existing media traffic on the network, you plan to deploy an Edge Server topology in the network of company. You have to make sure that in the future the Edge Server topology is able to accommodate 5,000 new users in a remote location with minimal changes to the existing design.

Which topology should be deployed?

- A. Consolidated Edge should be deployed
- B. Scaled Single-Site Edge should be deployed
- C. Multi-Site Edge should be deployed
- D. Single-Site Edge should be deployed

Answer: B

3. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

You implement a North America dial plan on Microsoft Office Communications Server (OCS) 2007. The plan is configured to point the routes to their appropriate Mediation Server and media gateways. The media gateways are configured to use PRI ports. You configure policies and phone usage records to comply with the dialing requirements of your department. During the period of initial testing, you find that some calls do not go through to the public switched telephone network (PSTN). However, Microsoft Office Communicator client application instances are able to dial each other internally. You have to make sure that the external calls go through the PSTN.

So what action should you perform?

- A. Dial all numbers by using the Route Helper tool. Test policies and phone usage records by using the Snooper tool
- B. Test all numbers by using the Route Helper tool. Test policies and phone usage records by using the Snooper tool .OCS should be reconfigured to address the misconfigurations
- C. Dial all numbers by using the Route Helper tool. OCS should be reconfigured to address the misconfigurations
- D. Simulate dialing all numbers by using the Route Helper tool. OCS should be reconfigured to address the misconfigurations

Answer: D

4. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now

you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

Your company has several Microsoft Office Communications Server (OCS) 2007 servers and 500 Microsoft Office Communicator 2007 client application installed in their New York office. You have Office Communicator 2007 phones installed in four branch locations on older computers. These phones connect to the OCS servers in New York over existing IP WAN links. Users that are enabled for Enterprise Voice in the branch locations will be leveraging their Office Communicator client to make VOIP calls. These locations connect to New York over existing IP WAN links. Users who were enabled for Enterprise Voice and use their Office Communicator clients for VOIP report poor audio quality when calling other Office Communicator or PSTN users in New York. You need to identify which tool will provide verbose information about the audio quality that is crossing the IP WAN or LAN.

Which tool should you use?

- A. Audio Video Tuning Wizard should be used
- B. VOIP Test Tool should be used
- C. Validation Wizard should be used
- D. Auto Answering Agent should be used

Answer: D

5. You are an IT professional who specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

You have Microsoft Office Communications Server (OCS) 2007 deployed on your company network. At present users in your company logon to OCS with either user@luxware.com or user@wiikigo.com SIP URIs. You receive report from users with SIP URIs in wiikigo.com saying that they cannot run Microsoft Office Communicator (MOC) 2007. The users get the following certificate error message: "There was a problem verifying the certificate from the server. Please contact your system administrator" You have to make sure that the users in both domains are able to run MOC.

So what action should you perform?

- A. The pool.luxware.com certificate should be imported into a GPO for the wiikigo.com domain. Then, Certificate Autoenrollment for users of the wiikigo.com domain should be configured
- B. You have to verify that the certificates used by OCS 2007 Pool include pool. Wiikigo.com and pool.luxware.com are in the Subject Alternative Name (SAN) field

C. You have to verify that DNS A record for sipinternal.wiikigo.com and a SRV record_sipinternaltls._tcp.wiikigo.com are configured to point to “pool.wiikigo.com”

D. You have to verify that DNS A record for sipinternal.wiikigo.com and a SRV record_sipinternaltls._tcp.wiikigo.com are configured to point to “pool.luxwae.com”

Answer: B

6. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo.com. You are in charge of providing technical support to your company.

Your company performs the deployment of a Microsoft Office Communications Server (OCS) 2007 network. You recently had an OCS 2007 Edge server deployed on the network. The following IP addresses are assigned to the OCS 2007 Server and the OCS 2007 Edge server:

Edge Server (External IP): 131.107.0.1
Edge Server (Internal IP): 172.16.100.10
OCS 2007 Server: 172.16.100.9

You receive report from remote users saying that they cannot connect to the OCS 2007 server. You examine the OCSlogger trace. The trace contains the following snips:

```
TL_ERROR(TF_SECURITY) [0]046C.06FC::06/04/2008-13:38:13.796.00000a0a  
(SIPStack,SIPAdminLog::WriteSecurityEvent:1224.idx(431))  
$$begin_record  
LogType:security  
LogType:security  
Text:The connection from a remote user client is refused because remote user access is disabled
```

Result-Code:

```
0xc3e93d6d  
SIPPROXY_E_CONNECTION_EXTERNAL_INTERNET_ACCESS_DISABLED  
Peer-IP:131.107.0.1:1146  
Peer:131.107.0.1:1146  
$$end_record
```

You have to make sure that remote users are able to connect to the OCS 2007 server.

So what action should you perform to make sure of this?

- A. Verify proper authentication of IPSec from the internal interface of the Edge server and the OCS 2007 server by using IPsecmon
- B. The SIP domain name should be configured on the Edge server
- C. A new Server Authentication certificate should be deployed to the Edge server with the correct SN and SAN names
- D. Verify that the director has the correct SIP domain configured for pre-authentication of remote client computers

Answer: B

7. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

You perform the deployment of Microsoft Office Communications Server (OCS) 2007 and configure user accounts for Enterprise Voice. You have Microsoft Exchange Server 2007 Service Pack 1 installed. Besides, you deploy all Exchange Server 2007 roles except the Edge Transport role.

You assign the OCS 2007 server named OCS-STD the IP address of 10.0.0.100. You perform the following tasks:

- Create an SIP URI dial plan that encrypts both SIP and RTP traffic
- Configure the Enterprise Voice users for Unified Messaging
- Run the ExchUcUtil.ps1 Exchange Management Shell script on the Unified Messaging server
- Run OCSUMUtil.exe on OCS-STD

The Get-UIMPGateway Command exhibit below shows the output of the Get-UMIPGateway command. (Click the Exhibit button)

```
[PS] C:\>Get-UMIPGateway -Identity OCS-STD | format-list
Address           : OCS-STD.LitwareInc.com
OutcallsAllowed  : True
Status           : Enabled
Port             : 8
Simulator        : False
 HuntGroups      : (Redmond_Location)
AdminDisplayName : 
ExchangeVersion : 0.1 (8.0.535.0)
Name             : OCS-STD
DistinguishedName : CN=OCS-STD,CN=UM_IPGateway_Container,CN=LitwareInc,CN=Microsoft Exchange,CN=Services,CN=Configuration,DC=LitwareInc,DC=com
Identity         : OCS-STD
Guid            : 2d687aa2-5b91-4b54-ac6d-494c1e428ace
ObjectCategory   : LitwareInc.com/Configuration/Schema/ns-Exch-UM-IP-Gateway
ObjectClass      : (top, nsExchUMIPGateway)
WhenChanged     : 5/20/2008 11:58:07 AM
WhenCreated     : 5/8/2008 5:00:11 PM
OriginatingServer : DC1.LitwareInc.com
IsValid         : True

[PS] C:\>_
```

You receive report from Enterprise Voice users saying that they do not receive voice mail messages in

Microsoft Outlook 2007 or Microsoft Outlook Web Access.

You have to make sure that the Enterprise Voice users receive voice mail in their Exchange Server 2007 mailbox. You must achieve this goal while making sure that the SIP and RTP traffic remain as secure as possible.

So what action should you perform?

- A. The IP address of the OCS-STD UM IP Gateway should be set to 10.0.0.100:5061
- B. The VoIPSecurity parameter of the UM dial plan should be set to Unsecured
- C. The IP address of the OCS-STD UM IP Gateway should be set to 10.0.0.100
- D. The following command: `Set-UMIPGateway Identity OCS-STD Port 5061` should be run in the Exchange Management shell
- E. The following command: `Set-UMIPGateway Identity OCS-STD Port 443` should be run in the Exchange Management shell

Answer: D

8. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

In your company, a single Microsoft Office Communications Server 2007 Enterprise consolidated pool supports the Active Directory forest in your company. The users in your company have an account in the Active Directory forest. The company has offices across the world. Location profiles are created by you for each office on the basis of its geographical forest. Users use Microsoft Office Communicator 2007 client applications and Microsoft Office Communicator 2007 Phone Edition devices. According to the company requirement, you have to make sure that users automatically receive the correct set of normalization rules for their location when they log on to their devices.

So what should you do to make sure of this? (Choose more than one)

- A. You have to confirm that the Office Communicator 2007 Phone Edition device runs the correct firmware version. Log on to the device and set the Location attribute
- B. After a Windows Security Group that corresponds to each location is created, the respective users should be added as members of the appropriate group. The groups should be added to the Access Control List of appropriate Group Object, and the Read and Apply Group Policy permissions should be enabled. The Authenticated Users Security Group should be removed from the Access Control List of

these Group Policy Objects

C. At the domain level or at the appropriate level in the OU structure, a Group Policy Object should be created for each Office Communications Server 2007 location. The Administrative Template for Office Communicator 2007 should be imported from the Communicator Policies Documentation into these Group Policy Objects. Modify the ConfigurationMode attribute to set the relevant Location Profile string in each Group Policy Object

D. At the domain level or at the appropriate level in the OU structure, a Group Policy Object should be created for each Office Communications Server 2007 location. The Administrative Template for Office Communicator 2007 should be imported from the Communicator Policies Documentation into these Group Policy Objects. Modify the Default Location Context for Phone setting to set the relevant Location Profile string in each Group Policy Object

E. After a Windows Security Group that corresponds to each location is created, the respective users should be added as members of the appropriate group. The groups should be added to the Access Control List of the selected domain or the OU container, and then enable the Read, Write, ReadRTCUserSearchPropertySet, and WriteRTCUserSearchPropertySet permissions. The Authenticated Users Security Group should be removed from the Access Control List

Answer: A B D

9. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

There are two offices in your company. One office resides in Los Angeles (U.S) and the other in Rome (Italy). You are configuring Microsoft Office Communications Server 2007 location profiles for these locations.

The country code for the U.S. is 1. The area code for Los Angeles is 619. The country code for Italy is 39.

You have to configure the localization profiles to meet the following normalization requirements:

Users in Los Angeles are able to use an external access code of 9 to dial 7-digit local numbers

Users in Rome are able to use an external access code of 06 to dial 6-digit local numbers

The Los Angeles location profile excludes the emergency number 911 from being picked up

Normalize numbers to E.164 format with a preceding plus sign (+)

Which two configurations should you use? (Choose more than one)

A. Phone pattern regular expression: ^06(\d{6})\$ Translation pattern regular expression: +390\$1

- B. Phone pattern regular expression: ^06([1-9]\d{5})\$ Translation pattern regular expression: +39\$1
- C. Phone pattern regular expression: ^06([2-9]\d{6})\$ Translation pattern regular expression: \$1619\$1
- D. Phone pattern regular expression: ^06([2-9]\d{6})\$ Translation pattern regular expression: +1619\$1
- E. Phone pattern regular expression: ^06([1-9]\d{7})\$ Translation pattern regular expression: \$1619\$1
- F. Phone pattern regular expression: ^06([2-9]\d{7})\$ Translation pattern regular expression: +1619\$1

Answer: B E

10. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

You have Microsoft Office Communication Server (OCS) 2007 and Microsoft Office Communicator 2007 client installed on your company network.

You set up a Windows SharePoint Services 3.0 server and configure the Windows Server 2003 Certificate Authority for autoenrollement. Besides, you have Office Communicator Phone Edition phones installed and block UDP ports between 100 and 200 on your firewall that are outbound to the Internet. You find that the Office Communicator Phone Edition phones do not register to OCS 2007 server. These phones do not have correct IP address and do not display the correct date and time.

You have to make sure that the following business requirements are met:

The network must have full Exchange Server 2007 functionality

The phones must be connected to a separate virtual LAN (VLAN) along with all required servers that server the physical phones

So what should you do to make sure of this? (Choose more than one)

- A. DNS for a SIP domain and an SMTP domain should be configured. DHCP scopes and scope options should be configured for the Office Communicator Phone Edition phones and the SharePoint Server. DNS SRV records should be configured for the SharePoint Server
- B. An internal NTP time source should be configured. A DNS SRV record should be configured to point to the internal NTP time source
- C. DNS for a SIP domain only should be configured. DHCP scopes and scope options should be configured for Office Communicator Phone Edition phones

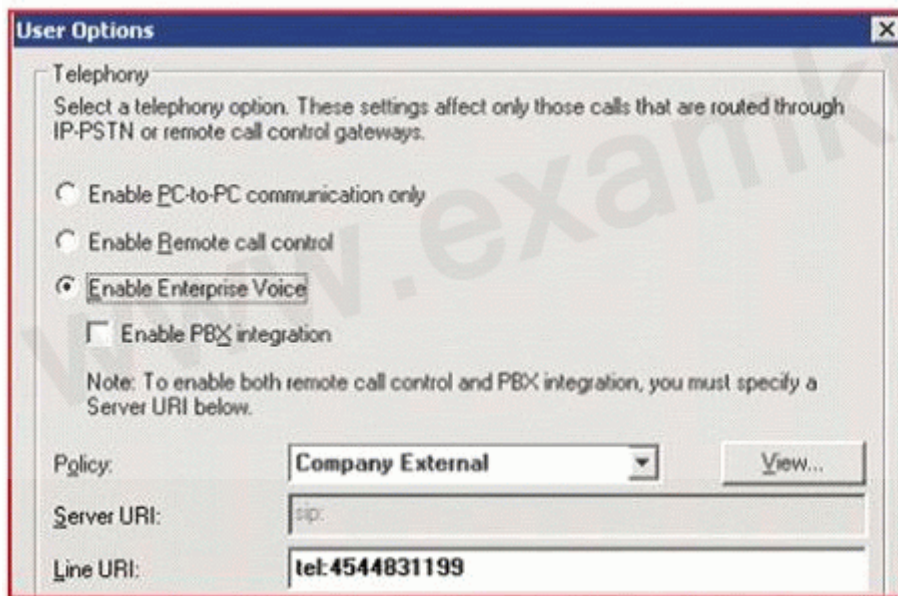
D. DNS for an SMTP domain only should be configured. DHCP scopes and scope options should be configured for the Office Communicator Phone Edition phones

E. DNS for a SIP domain and an SMTP domain should be configured. DHCP scopes and scope options should be configured for the Office Communicator Phone Edition

Answer: BE

11. You are an IT professional who are specialized in Microsoft Office Communications Server 2007. Now you are employed in an international company which is named Wiikigo. You are in charge of providing technical support to your company.

Microsoft Office Communications Server (OCS) 2007 has been installed in your company. The Enterprise Voice feature is enabled for all users. Now you receive a user report saying that she cannot receive calls from coworkers that are hosted on the PBX. The User Options exhibit below shows the configuration of the User Options setting for the user. You have to make sure that the user is able to receive calls from Microsoft Office Communicator 2007 client applications and the PSTN.



So what action should you perform to make sure of this?

A. The Policy option of the user should be changed from Company External to Company Internal

B. The Enable Remote call control option should be chosen

C. Enter a value in the Line URI text box that complies with the RFC 3966 format and includes a country code